

To Our Valued Customers,

Please be advised that with guidance from Ontario Public Health and the City of Toronto, our showroom will be open to the public and trade professionals by appointment only. We are closely monitoring the COVID-19 situation and taking all precautionary measures in our showroom to protect the health and safety of our customers and staff. Our team is committed to ensuring all Public Health protocols are followed when dealing with our clients, As a company, we intend to follow these stringent guidelines to help stop the spread of Covid-19.

At this time, we will be limiting the capacity of customers, staff and trade professionals in the design centre. In order to enforce capacity restrictions, we will facilitate one appointment at a time and kindly ask that we limit your party to four people.

Monogram has taken the following steps in re-opening our showroom

- Frequent daily cleaning and disinfecting of our showroom
- Hand sanitizer stations situated throughout the showroom
- Requirement of all staff and customers to wear masks when in the showroom
- Monogram will provide face masks should anyone require
- A Monogram representative will greet and screen all guests at the front door
- Must maintain physical distancing recommendations at all times
- No hand shake policy
- If any staff are feeling unwell, they will be advised to stay home

